

# Improving Communication

Construction management, in partnership with their employees, is responsible for ensuring that jobsite hazards are eliminated, or at least minimized. These partnerships are most effective when they exist within a positive safety climate.

**The safety climate on a construction jobsite refers to managements' and employees' shared perceptions about the extent to which safety is rewarded, expected, valued and reinforced. It may be influenced by things such as project scheduling and planning methods and norms of the trades working on-site.**

How a company formally and informally communicates about safety through words and actions can have a significant impact on the jobsite safety climate. Effective safety-related communication can create a strong, positive climate, while poor communication can stifle it. Good communication involves both talking and listening. Which of the following best describes your company?

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## How to become exemplary

Review the ideas below and check the short-term  (1-2 months), mid-term

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**Idea #4 - Create opportunities to communicate directly with employees about safety**

**4a. Joint employee-management engagement committees or safety action groups**

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**4b. Daily safety discussions**

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**4c. Joint walk-arounds and informal conversations with employees**

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Click here <https://www.cpcr.com/afe-clip> to read the full Safety Culture/Climate workshop report. This worksheet and the rating tool were developed under a cooperative agreement (#U60-OH009762) to CPWR – The Center for Construction Research and Training from the National Institute for Occupational Safety and Health (NIOSH). Its contents are the sole responsibility of the authors and do not necessarily represent the official view of NIOSH.

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