

## Leadership actions we will practice today and every day:

### As your frontline supervisor and safety leader, I will:

- Treat you with respect by giving you my full attention when you are talking to me. I will not check emails or take phone calls.
- Listen to hear what you are saying, not listen to come up with a response.
- Ask questions to make sure I understand what you're saying.

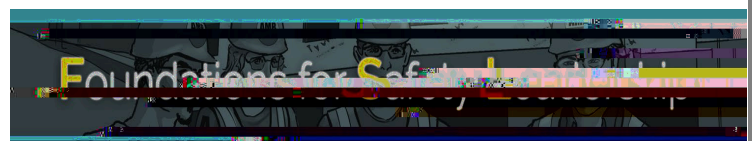
### Crew members are also safety leaders and are expected to:

- Give me your full attention when we are talking.
- Listen to hear what I am saying, not listen to come up with a response.
- Ask me questions to make sure you understand what I am saying or asking you to do.

## Frontline safety leaders Actively Listen when they...

- Pay close attention to what their crew members are saying.
- Listen to hear what is being said rather than just to come up with a response.
- Pay close attention to non-verbal cues such as body language and eye contact.

*Safety leaders have the courage to demonstrate they value safety by working and communicating with all team members to identify and limit hazardous situations even in the presence of other job pressures such as scheduling and costs.*





# Actively Listen

Scan this QR code to access the Actively Listen refresher video.



*Everyone, from the company owner to the foreman to the new employee, should be a safety leader. Effective safety leadership can help prevent jobsite injuries and illnesses.*